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**SERVICE EMPLOYEES  
INTERNATIONAL UNION  
LOCAL 105**

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## Metropolitan Services Inc,

We, the hardworking airport employees and proud members of SEIU Local 105, are writing to address serious concerns about how we've been treated and the disrespect shown toward our union and our rights. We take pride in the work we do to keep the airport running smoothly, but we cannot ignore the way your actions—or lack of action—have affected us, our colleagues, and our families.

Here are the issues we need to discuss:

- 1. Management lack of communication with the members on the work site:** Our members are frustrated because they do not have direct communication with the on-site HR representative who can assist them with their questions and concerns regarding supplies, schedules, and any issues that arise in an effort to improve their work environment.
- 2. Ignoring Information Requests:** When you withhold information, you make it harder for our union to represent us and fight for fair treatment.
- 3. Ongoing issues regarding communication and transparency in the following matters:** Failing to provide our members with timely information regarding the vacation schedule and insurance coverage, which has impacted their life plans and their ability to schedule medical appointments.

### To remedy this situation, we are urging you to:

- Establish direct and consistent communication between members and the on-site HR representative.
- Respond to information requests in a timely manner to allow our union to properly advocate for its members.
- Provide clear and updated information regarding vacation schedules and insurance coverage to prevent further disruptions in our members' personal and professional planning.

We're asking for a meeting to resolve these issues no later than **February 24, 2025**. If these matters don't have a positive solution, we will have no choice but to escalate and make our voices heard publicly. We are a union of more than 8,000 workers ready to stand together and fight for our rights.

We care about our jobs and the work we do, and we want to work in an environment where we're treated with respect and fairness. It's time to rebuild trust and move forward together.

We look forward to your response and a commitment to resolving these issues.

**Sincerely,**

*The dedicated airport employees and proud members of SEIU Local 105.*